

Goslings

BOOKING TERMS & CONDITIONS:

These Terms and Conditions form part of your transaction with us and must be signed and returned to us with your deposit.

The hirer will be responsible for ensuring that all persons attending will be aware of these conditions.

Bookings: Telephone or email bookings will be held for five days pending receipt of the booking deposit and the booking form. The booking cannot be confirmed until both are received.

Deposit & Payment: A non-refundable deposit of 25% (or a minimum of £75) is payable on booking, with the balance, plus damage/security deposit, to be paid no later than eight weeks prior to the date of arrival. Unless the balance and security deposit are paid by the due date, we reserve the right to cancel the booking and retain the deposit. All prices quoted are per property, per week, and are subject to amendment at any time. However, once a deposit is paid, there will be no alteration to the price quoted at the time of booking.

Damage/security deposit/bond: A deposit of £100.00 is required to cover any breakages and cleaning, in the event that they not are left in a condition comparable to that of the guests' arrival. This deposit must be paid with the final balance. Charges for damage, breakages, outstanding bills and any extra cleaning required if the property is left in an unacceptable state will be taken from your damage deposit. The damage/security deposit will be refunded, in sterling, by BACS transfer directly into a bank account nominated by you or by cheque within 2 weeks of your departure.

Maximum occupancy: The maximum number of people accepted at the property is as stated on the booking form. Parking a caravan or pitching a tent in the grounds is strictly forbidden at any of the properties, and only one car is allowed. Failure to observe these conditions could result in your party being asked to leave the premises.

Arrival and departure: You must telephone the owner during the week before arrival to arrange your approximate arrival time and key collection arrangements. You are asked not to arrive at the property before 15.00 hrs (unless stated otherwise) on the day of arrival and to leave by 10:00 hrs on the day of departure. Any visitors still at the property after the leaving time on their departure day, without prior permission from the owner, will be liable for one extra day's charge which will be deducted from the damage/security deposit.

Leaving the property in good order: Your accommodation will be fully cleaned prior to your occupation. Guests will be expected to keep the accommodation clean during their stay and leave it in the condition in which they found it. You agree to keep the holiday home in its entirety clean and in as good order as at the commencement of your holiday. You also agree to compensate the property owner for any breakages incurred during your holiday. You must also leave the property and furniture in the same arrangement and condition as when you arrive. Basic cleaning between lettings is included in your holiday price, but the owner reserves the right to deduct the cost of any extra cleaning above and beyond this from the damage/security deposit.

Cancellation:

CANCELLATION BY HIRER If we receive notice of cancellation less than 60 days before your arrival date, you will be charged the full amount due, unless we can re-let the property, in which case you will be charged £100, to cover our expenses. The party leader must cancel the holiday in writing and send it by recorded delivery to the owners.

CANCELLATION BY PROPERTY OWNER. If for any reason your holiday has to be cancelled by the property owner, any monies paid by the hirer will be refunded.

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Complaints: If any problems arise regarding your accommodation, then you, the holidaymaker, must try to resolve them during your stay at the property.

Access to the property: The owner of the holiday home or his/her representative shall be allowed any reasonable access to the property during the holiday tenancy by appointment except in case of emergency. If there are any other reasons why access may be required (e.g. in the case of adverse weather conditions, repairs etc) you will be notified of this possibility upon arrival.

Travel Insurance: We strongly recommend that you take out comprehensive travel insurance. This can save you much heartache and money, if, for example, you should need to cancel the holiday at a later date. All party members should have insurance cover for personal belongings and public liability, as these are not covered by the owners insurance. The owners do not accept any liability for any losses that may be incurred for which insurance is available.

Pets: A small dog is allowed by prior arrangement, and strictly on the understanding that they are not allowed on the furniture, and are never left in the property unattended (after all this is their holiday also!). We prefer young dogs to be kept in a cage, and can provide one if necessary. Dogs (should not be allowed inside if they are wet or dirty. Whilst outside, they must be kept on a lead at all times, and in the interest of hygiene and safety, all excrement must be removed from around the property. We expect all dog hair to be removed from carpets, furniture etc. before you leave.

Smoking: Is STRICTLY forbidden inside the property. You may smoke in the garden or grounds providing any cigarette/tobacco remains are disposed of responsibly.

Prices: Except where otherwise stated, prices include bed – linen and towels. Electricity is via a pay meter (£1 coins). And paid as used.

Additional Cleaning - Iona:

Where the premises are not left in good order and additional cleaning fee of £25 will be charged.

Finally: The Property Owners or their representatives reserve the right to terminate the Tenancy immediately if any of the above conditions are not observed.

FORCE MAJEUR: We do not accept liability in any circumstances where performance of the contract is prevented by reason of: war or threat of war, riots, civil strife, terrorist activities, industrial disputes, natural or nuclear disasters, fire, flood or adverse weather conditions, acts of God, closure of ports or airports, epidemics, government action or any similar events outside our control.

Please print out, sign & date these Terms and Conditions and return them to us at:
Goslings, Abersoch, Gwynedd LL53 7DY

DATE of BOOKING: _____

I hereby acknowledge that I have read and accept these Terms and Conditions

Signature: _____ Date: _____

PRINT Name: _____